



Buckinghamshire County Council
Select Committee
Environment, Transport and Locality Services

Date: Tuesday 17 March 2015

Time: 10.00 am

Venue: Mezzanine Room 2, County Hall, Aylesbury

AGENDA

9.30 am Pre-meeting Discussion

This session is for members of the Committee only. It is to allow the members time to discuss lines of questioning, areas for discussion and what needs to be achieved during the meeting.

10.00 am Formal Meeting Begins

Agenda Item	Time	Page No
1 APOLOGIES FOR ABSENCE	10.00am	
2 DECLARATIONS OF INTEREST To disclose any personal or disclosable pecuniary interests.		
3 MINUTES Of the meeting held on 3 February 2015, to be confirmed as a correct record.		5 - 18
4 PUBLIC QUESTIONS This is an opportunity for members of the public to put a question or raise an issue of concern, related to Environment, Transport and Locality Services. Where possible, the relevant organisation to which the question/issue is directed will be present to give a verbal response. The member of public will be invited to speak for up to four minutes on their issue. A maximum of 30 minutes is set aside for the Public Questions slot in total (including responses and any Committee discussion). This may be extended with the Chairman's discretion.		



INVESTOR IN PEOPLE



For full guidance on Public Questions, including how to register a request to speak during this slot, please follow this link:

<http://www.buckscc.gov.uk/about-your-council/scrutiny/get-involved/>

5 CHAIRMAN'S REPORT

For the Chairman of the Committee to provide an update to the Committee on recent scrutiny related activity

6 THE COUNCIL'S APPROACH TO SUSTAINABLE DRAINAGE (SUDS) 10.10am 19 - 24

This item is for Members to consider the latest position for dealing with Sustainable Drainage as part of major development planning applications and to discuss and feedback on the options and proposal for the way forward

Karen Fisher, Strategic Flood Management Officer

7 SAFER BUCKS COMMUNITY SAFETY PARTNERSHIP PLAN 11.00am 25 - 38

The Committee is to meet in their crime and disorder remit to examine the recent consultation that has taken place, the evidence base for the annual Safer Bucks Community Safety Partnership Plan and scrutinise the Plan and its priorities before it is agreed by the Safer Bucks Partnership Board and endorsed by Cabinet.

**Cath Marriott, Community Safety Manager
Amanda Poole, Head of Trading Standards and Community Safety**

8 FIRST CONSULTATION FOR THE REPLACEMENT MINERALS AND WASTE LOCAL PLAN 11.45am 39 - 40

Members are asked to note the status update paper

9 COMMITTEE WORK PROGRAMME 11.50am 41 - 44

Members will discuss the Committee Work Programme and forthcoming Committee items.

10 DATE OF THE NEXT MEETING 12.00pm

The next meeting is due to take place on Tuesday 14 April 2015, 10am, Mezzanine 2, County Offices, Aylesbury. There will be a pre-meeting for Committee Members at 9.30am.

Meeting dates for 2015

19 May 8 September
23 June 6 October
21 July 17 November

Purpose of the committee

The Environment, Transport and Locality Services Select Committee shall carry out scrutiny functions for all policies and services relating to environment, transport and locality services, including: Environmental sustainability; Planning & development; Transportation; Road maintenance; Locality services; Community cohesion; Countryside services; Waste, recycling and treatment; Trading standards; Resilience (emergency planning); Voluntary & community sector; Drugs and alcohol issues; and Crime and disorder and crime and disorder reduction partnerships (community safety partnerships).

In accordance with the BCC Constitution, the Environment, Transport and Locality Services Select Committee shall also sit as the designated Crime and Disorder Committee and will hold the countywide Crime and Disorder Reduction Partnership (known as the Safer Bucks Partnership) to account for the decisions it takes and to take part in joint reviews with District Councils of District Crime and Disorder Reduction Partnerships.

Webcasting notice

Please note: this meeting may be filmed for subsequent broadcast via the Council's internet site - at the start of the meeting the Chairman will confirm if all or part of the meeting is being filmed.

You should be aware that the Council is a Data Controller under the Data Protection Act. Data collected during this webcast will be retained in accordance with the Council's published policy.

Therefore by entering the meeting room, you are consenting to being filmed and to the possible use of those images and sound recordings for webcasting and/or training purposes. If members of the public do not wish to have their image captured they should sit within the marked area and highlight this to an Officer.

If you have any queries regarding this, please contact the Monitoring Officer on 01296 383650.

If you would like to attend a meeting, but need extra help to do so, for example because of a disability, please contact us as early as possible, so that we can try to put the right support in place.

For further information please contact: Sharon Griffin or Maureen Keyworth on 01296 383691 / 3603; Fax No 01296 382538; Email sgriffin@buckscc.gov.uk / mkeyworth@buckscc.gov.uk

Members

Mr W Bendyshe-Brown

Mr T Butcher

Mr D Carroll (VC)

Mr W Chapple OBE

Mr D Dhillon

Mr P Gomm

Mr S Lambert

Mr W Whyte (C)



INVESTOR IN PEOPLE





Buckinghamshire County Council
Select Committee
Environment, Transport and Locality Services

Minutes

ENVIRONMENT, TRANSPORT AND LOCALITY SERVICES SELECT COMMITTEE

MINUTES OF THE ENVIRONMENT, TRANSPORT AND LOCALITY SERVICES SELECT COMMITTEE HELD ON TUESDAY 3 FEBRUARY 2015, IN MEZZANINE ROOM 2, COUNTY HALL, AYLESBURY, COMMENCING AT 10.00 AM AND CONCLUDING AT 12.07 PM.

MEMBERS PRESENT

Mr W Bendyshe-Brown, Mr W Chapple OBE, Mr D Dhillon, Mr P Gomm and Mr W Whyte (Chairman)

OTHERS IN ATTENDANCE

Mr I Boll, Mr S Dando, Mr M Freestone, Mr N Gibson, Ms S Griffin (Secretary), Ms G Harding, Mr D Kettenis, Ms R Vigor-Hedderly, Ms K Wager and Mr S Walford

1 APOLOGIES FOR ABSENCE

Apologies for absence were received from David Carroll and Tim Butcher.

2 DECLARATIONS OF INTEREST

There were no declarations of interest.

3 MINUTES

The minutes of the meeting held on the Tuesday 18 November 2014 were agreed as a correct record.

Matters Arising

Page 6 - Ringway Jacobs

The outstanding actions will be discussed under Item 6 of the agenda.



INVESTOR IN PEOPLE



Chairman's Report

The Chief Executive was invited to attend the meeting today. The Chief Executive will be sent an invitation to attend a future meeting to discuss TfB outcomes.

Page 13 – S106 Inquiry Status update

An update will be given under Chairman's update.

Page 18 – External Funding Opportunities

The Cabinet Member for Finance and Resources will provide a formal written response to the letter of recommendation sent from the ETL Committee.

Action: Cabinet Member for Finance and Resources

4 PUBLIC QUESTIONS

There were no public questions.

5 CHAIRMAN'S REPORT

The Chairman reported the following.

During January myself and several other members of the ETL were co-opted onto the Budget Scrutiny Committee which included looking at the various budgets that relate to the work of the Select Committee. The minutes are published on the BCC website.

Members of the ETL Select Committee undertook a workshop to discuss the visions and aspirations of the library service for the 21st century in more detail. It was a very useful workshop but there is more work to be done.

A response to some of the outstanding actions relating to the scrutiny of the Transport for Bucks contract in 2011 was issued yesterday. This should resolve some of the legacy issues.

I have received an invitation to take part in a session at the Councillors Association Conference Friday to discuss the benefits of scrutiny.

6 TFB PROGRESS UPDATE

Ruth Vigor-Hedderly, Cabinet Member for Transportation, Gill Harding, Director of Strategic Business Planning, Mike Freestone, Director of Transport, Simon Dando, Contract Director, Ringway Jacobs and Demos Kettenis, Head of Highways, Ringway Jacobs, were welcomed to the meeting.

The Chairman explained that this is the 12 month review since Cabinet agreed the majority of the recommendations made by the ETL Select Committee in 2013/14, following scrutiny of the contract and workings of TfB and Buckinghamshire County Council.

The Cabinet Member for Transportation began by explaining that understanding the nature of the contract arrangements between BCC and Ringway Jacobs has not been an easy task. The recommendations made before to the 1st April, prior to when she came into post, have been noted. Both parties have recognised there have been significant failures over this particular period of time where BCC as a client have not been strong and Ringway Jacobs has recognised the need for improvement in many areas of delivery to BCC as the client. The review has been incredibly robust. Ringway Jacobs is now working very well with Bucks County Council but there is still a long way to go.

The recommendations agreed by the ETL Committee in December 2013 were discussed, during which the following comments were made and questions asked.

Recommendation 1

The Cabinet Member advised that local KPIs in the depots have been introduced, which were not part of the recommendations made. The reason for this is when an issue arises, it can be flagged immediately for action to be taken so it doesn't affect the main contractual KPI. This is a reactive way of working.

When is the reorganisation of the service area likely to be completed? There is concern that some of the LAT positions in the Wycombe depot are not filled which leaves a slight deficiency in some areas. The Cabinet Member for Transportation explained that there are also vacancies in other service areas. The Transformation Programme process needs to be followed. The vacancies are now being advertised externally. Any interested candidates should contact Mr Dando.

There is concern that some of the work carried out in the some local divisions has been done so at very low quality. Is it possible to give examples of local KPIs? Mr Freestone explained that in terms of the structure of local KPIs, they are largely based on contractual KPIs which have recently been agreed and reset based on the work undertaken by the ETL committee and suggestions from the workshops that took place about a year ago. It is about looking at standard performance issues, the local focus and about getting an earlier insight on how performance is being delivered in the three different depots Ringway Jacobs work from. This, in turn, helps to give the Area Manager early insight into performance. All of the tasks required to deliver the overall contract are discussed at monthly outcome meetings which includes looking at areas such as routine maintenance and schemes of delivery etc. The meetings will be effective at highlighting where performance is starting to drift and to look into why certain depots are experiencing problems and not others.

Mr Dando explained that driving quality performance rated issues is a key element of monitoring KPIs at a local level. The difficulty is giving the level of granularity that allows the focus to be on local needs because there are slightly different dynamics in how issues are dealt with in urban areas as opposed to rural areas. Local KPIs need to reflect the specific local needs and quality and to be as responsive as possible to the community they serve.

The ETL Select Committee reviewed the KPIs about a year ago and made them fit for purpose to reflect area based working. There is no evidence base such as an audit process to show that this is working. Reassurance is needed that KPIs are linked into

any contract extension. The Cabinet Member said that KPIs will be linked 100% directly into any contract. There will be an acknowledgement of local and contractual KPIs in contracts.

The KPIs were modified to make them more understandable for local areas. How do the KPIs/performance in the last two-three months compare to KPIs a year ago? The Cabinet Member explained that the local KPIs have been re-tweaked. Information about local KPIs and the detail behind each KPI is to be circulated to Committee Members.

Action: Cabinet Member for Transportation

In terms of culture change, the ETL Select Committee hasn't received the update it thought it would. The Cabinet Member explained that Bart Smith from the consultancy, Gate One was appointed to carry out a discovery phase of the review into the TfB contract. The decision has recently been made to contract Mr. Smith for a further 41 days of work to deliver a report on the programme and culture change.

There is concern about the customer journey and the waiting time for responses to issues. An example is a resident in Amersham waited 41 working days for a response from TfB (not the 28 day response time). Is this a one off incident or is there an issue to be addressed around customer complaints? Ms Harding explained that there is awareness that the customer journey is not working as well as it should do. Work needs to take place in the following three areas; culture, processes associated with the different communication streams, and systems. There are two prongs of work taking place around systems; the change associated with the digital platform for BCC which includes the appointment of a new provider; a new direction of the CRM system associated with TfB which was agreed at a recent meeting of the Strategic Board. This should enable an improved customer journey, better site of the metrics and management information associated with the data. Early work includes the use of easy quick fixes such as the spreadsheets to ensure that any communication received is addressed. Extra resources are being put in place from mid-January. The aim is to introduce the new system in June in parallel with the new corporate system.

The Cabinet Member said she has received a good response to an email asking local members if they would be interested in becoming part of a Board to look at the customer journey.

It is good to hear that Gate One have been contracted to carry out further work on the TfB review. What was their initial impression of the arrangements in place? The Cabinet Member said that the initial impression was that neither Ringway Jacobs nor Bucks County Council were in a very good place. Gate One is an independent consultant who is able to give an impartial view on the contract arrangements.

Recommendation 2

The draft 4 year plan has not been shared with the Environment Select Committee. The budget aspect of the plan was reviewed during the recent budget scrutiny meetings. Will the outcome be shared with members of the Select Committee? The draft 4 year plan is to be circulated to Committee members.

Action: Cabinet Member for Transportation

There has been the realisation that some of the KPIs were wrongly put together. Has any refund been received from Ringway Jacobs? There have been discussions between BCC and Ringway Jacobs about monies owing to both parties. Unfortunately it is not possible to share this information at the moment as it is commercially sensitive. A summary of the officer decision on contract variations is to be circulated to Committee members.

Action: Cabinet Member for Transportation

Recommendation 4

A summary of the officer decision on contract variations is to be circulated to Committee Members.

Action: Cabinet Member for Transportation

Recommendation 5

The Department of Transport guidance on asset management has been shared with members of the ETL Select Committee, but information has not been received on how monies are divided between asset management and member led. The Cabinet Member said that in terms of the pot of money for Capital Maintenance work, Bucks County Council is very much member led. It is absolutely fundamental that Ringway Jacobs goes to each local member to ask for their choice of road to be repaired. Following the receipt of the additional funding of £10million, an email was sent to local members asking for their choice of road to be repaired. The steer this year is towards unclassified and C roads as the advice received from experts is many are badly in need of repair.

Members have received a lot of information as part of the selection process. For completeness of the review and the Select Committee, it would be useful to receive a written response clarifying how the County Council has moved to a more sustainable asset approach.

Action: Mike Freestone

Recommendation 7

The progress update outlines quite a change in the client team. The Cabinet Member said there was recognition of that service area needed to be strengthened and the comments made by the Select Committee during the review were taken on board. Appointments have since been made to the posts of Director of Transport, Contract Compliance Officer, Client Contract Manager and Head of Highways. These posts are on an interim basis of 12 months with the view to make the posts permanent. The new structure will take time to embed.

The expectation is of the provision of a seamless service from any contractor. Ringway Jacobs has been a contractor for BCC for many years now. Can assurance be given that these problems will not re-occur in the future and there will be a regular service which Ringway Jacobs as a contractor are capable of providing? The Cabinet Member said she is aware that this portfolio is commercial and a private company is being dealt with. Ringway Jacobs is a commercial private company which is there to make money. However she is also aware it is difficult for Ringway Jacobs to make as much money with BCC as BCC is a public company and there are restrictions around funding. The review process has

been incredibly difficult. What can be guaranteed is by the time the process has been completed, each depot will have a policy and processes in place and members will be able to go to each depot and ask about funding, costs, value for money and benchmarking etc.

Recommendation 8

This recommendation was not agreed by Cabinet. There is a response for the Committee to consider.

During the review by the ETL Committee, concerns were raised about contract variations and contract extensions. Are you able to share any of the amendments made to the contract to give a better understanding of any subtle changes to the contract and therefore the delivery? The Cabinet Member said that Ringway Jacobs has welcomed changes to certain elements of the contract. The County Council is legally tied in terms of what changes can be made without having to go out to re-tender. There will be further, subtle changes to the contract over the next few months after which the contract can be shared with members of the ETL Committee. It is about having an understanding of the contract. It is a joint, open, honest and transparent way of working, but also holding each other to account in terms of delivery, value for money and client satisfaction.

The Select Committee needs to assured that contract extensions are awarded on the sounds basis of KPIs and contract performance. Mr Freestone explained that the current contract included automatic extension if certain criteria were met but this has been removed. There is still the potential for the contract to be extended but this is based on set criteria.

Recommendation 9/10

The Select Committee recently received some documents about benchmarking. A working group is to be set up to discuss the progress made, benchmarking, how savings are going to be delivered and the external value for money review.

Action: Policy Officer/Committee Members

Recommendation 11

To what extent are external opportunities for savings being addressed, is the obligation for a year on year 3% efficiency saving still in the contract, is this saving being delivered, what do the savings look like and does this still drive the right behaviour? The Cabinet Member explained that she has been asked to make savings of £177,000 this financial year. The possibility of incorporating maintenance works on gulleys etc. in conjunction road closures put in place by a contractor is being looked into.

Mr Dando said that the delivery of 3% efficiency savings year on year is a challenge bearing in mind it is now year 5 of the contract. Significant savings have been delivered at the start of the contract and have been taken forward through the period of the contract. Efficient ways of working are constantly being sought such as works being combined where possible as well as innovation. The DFG funding is driving the agenda from a Government perspective in terms of the provision of evidence of efficiencies being made. This requires looking beyond the conventional. Discussions with members in relation to the latest innovations on the market are welcomed. The natural cycle is to drive inefficiently out of the system then to find efficiency in the system, to drive out waste and move into innovation.





The Budget Scrutiny touched upon efficiencies but it was not clear about 2015/2016 proposed efficiencies. Information about proposed efficiencies for 2015/16 is to be shared with the Committee.

Action: Mr Dando

When an external call is received, is there a policy within the service area for the call to go to answerphone and for the recipient to listen to the message, pick up the issue and to call the person back. Most people would rather speak to an officer straightaway rather than leave a message. Should frontline staff be reminded that the phone is there as a communication not a hindrance? The Cabinet Member said that communication is fundamental. The Customer Journey Review and the Strategic Board will address this issue.

7 COMMITTEE ASSESSMENT OF PROGRESS AGAINST RECOMMENDATIONS

Members of the Committee are asked to agree which symbol in the RAG status, they feel should be allocated to each recommendation as follows;

	<i>Recommendation implemented to the satisfaction of the committee.</i>		<i>Committee have concerns the recommendation may not be fully delivered to its satisfaction</i>
	<i>Recommendation on track to be completed to the satisfaction of the committee.</i>		<i>Committee consider the recommendation to have not been delivered/implemented</i>

Recommendation 1 - green star

The recommendation is on track to be resolved. An update is to be given at the June meeting of the Committee.

Action: Cabinet Member for Transportation

Recommendation 2 - green star

Recommendation 3 - green star to be given upon receipt of the evidence about the KPIs.

Recommendation 4 - green star

Recommendation 5 - green tick

The recommendation has been implemented to the satisfaction of the committee

Recommendation 6 - green tick

Recommendation 7 - green tick

An update on the performance with the extra resources is to be given at the June meeting of the Committee.

Action: Cabinet Member for Transportation

Recommendation 8 - green star

Recommendation 9 - green star

A Working Group will be convened to look at benchmarking, how savings are going to be delivered and the external value for money review.

Action: Policy Officer/Committee Members

Recommendations 10/11 - orange circle

The Committee have concerns the recommendations may not be fully delivered to its satisfaction

Recommendation 12 - green tick

The progress chart is to be updated to reflect the RAG rating agreed by Committee Members.

Action: Policy Officer

The updated chart is to be circulated to Committee Members.

Action: Policy Officer

Committee Members are to be advised of the date of the Cabinet meeting at which the Progress Chart will be presented (as part of the annual review of all Select Committees).

Action: Policy Officer

8 TEE BUSINESS UNIT INTRODUCTIONS TO THE PLAN, AND KEY PRIORITIES FOR 2015/16

Neil Gibson, Strategic Director, Communities and Built Environment, Ian Boll, Director of Regeneration and Infrastructure, Stephen Walford, Director of Growth and Strategy, and Gill Harding, Director of Strategic Business Planning, were welcomed to the meeting.

Mr Gibson explained that Transport, Economy and Environment (TEE) is one of the three forward, outward facing Business Units for service delivery in 'Future Shape' the new business model for the County Council. The other two Business Units are Adults, Health and Communities and Children's Social Care and Learning.

The formal 'go live' date for Future Shape is the 1 April 2015. In reality, the TEE Business Unit is fairly well advanced and is ready for the go live now. It is not possible to go live until the 1 April as constitutional changes such as the introduction of Managing Directors and financial rules and regulations will enact from this date.

The Leadership team is comprised of five Directors for the following portfolios; Environment Services, Growth & Strategy, Regeneration & Infrastructure, Strategic Business Planning & Commercial Development and Transport Services. Work is still taking place on the metrics for the Business Unit. The spend for next year is in excess of £100m. TEE is a large business which is a combination of revenue and capital. The impact on Buckinghamshire is far in excess of this amount. For example, there is £1m spend on East West Rail next year but this is a

£150m project managed on behalf of Network Rail. There is very little in the Capital Programme for next year around major road growth for Aylesbury but tens of millions of investment will be facilitated via the Business Unit. Current work also includes project management of the Energy from Waste contract which has a value in the region of £50m. The impact goes a long way beyond the cash spend on an annual basis. As the Business Unit evolves and progresses, further metrics will be put in place to explain the impact the Business Unit has through web based systems and financial processes etc.

The TEE Business Unit will interact and work in the main, with four of the eight Cabinet Members; the Leader, the Cabinet Member for Finance and Resources, the Cabinet Member for Transportation and the Cabinet Member for Planning and Environment. As work progresses to include Client Transport, input will also be sought from the Deputy Leader and Cabinet Members as appropriate.

Ms. Harding explained that the Transition Plan has been in place for a while although there is now more work and people involved. A robust governance structure and process is in place. The decision has been made that the Programme Board will continue during the transition period and onwards after the 1 April 2015. Business Managers have now been recruited. They are the next level of accountability below the Leadership Team and are involved in commissioning and work-streams. Other key areas to highlight are;

- The Transitions Programme is taking place in parallel with the other Business Units.
- Interaction from other key stakeholders is key
- Activity is happening at the same time as business as usual
- The decision has been made to bring in a dedicated Works Programme Manager for three days a week to have overall accountability to deliver the work to the timeframe.
- Other members come from business improvement team – the TEE is self-delivering which can be both difficult and challenging.
- Key workstreams are taking place to ensure the success of the Transitions Programme. This includes recruitment, retention and development. Following the end of the first process with posts at risk being ringfenced, there is the move to an open selection process and advertising the vacancies externally.
- The more senior vacant posts are to be advertised shortly. The current high vacancy rate of 20% has been identified as a risk.
- Communication is a challenging process in terms of the Future Shape and the Business Units as there is a lot of change taking place. A variety of communications channels are being used such as weekly briefings with staff, updates on the intranet, regular employee representative meetings and stakeholder engagement. There has been positive feedback from staff within the Business Units in terms of the feeling that they are being sighted on the changes taking place and the reasons why.

Performance and behaviours

- A message has been sent to all staff about the new commercial way of working
- The DSP process will be robustly used to appraise past performance and to aid the objective setting process for those undertaking new roles.

- Any gaps in training and development that are sited and will be addressed in order to help employees deliver their jobs.
- The Business Units will have a training and development plan. There needs to be investment in staff to help deliver the service.

Mr. Gibson advised that there has been a robust interview process which included profiling of candidates to give a good insight of any training and development needs.

Ms. Harding explained that the County Council is currently going through the business planning cycle and is nearing the end of the MTP cycle. For different reasons Waste Management and Country Park Services hasn't been through the same restructure process as other service areas have as yet.

The TEE Business Unit will take on the client transport function. How this will impact on the current model will need to be understood.

- Work is taking place on financial structures with Corporate Finance to look at systems and what needs to be done to tie the work of the Business Units in with corporate structures. Systems and process change is needed to support this. In terms of the amount of change taking place, it is important that staff know who to talk to and that the structure chart is updated regularly.
- The TEE will be one of the first outward facing Business Units to come into effect on the 1 April.
- The accommodation needs for TEE Business Unit need to be discussed (currently 168 staff)
- In terms of Governance and Structure reviews, work is taking place with the Assurance to look at compliance with the new Operating Framework.
- A launch event for the TEE business unit will be held at the end of March
- A review will take place in August/September to discuss with staff what we thought was going to work, if it has worked and further changes to be made
- Property Service will move to HQ and Shared Services. There is the duty to ensure that the transition out of the TEE structure into the new structure happens in the most appropriate form.

Mr. Gibson explained that the Programme Board meets every two weeks. Any headlines emerging from the Business Plan will be closely tied in with the budget MTP.

Strategic Business Planning & Commercial Development

Ms. Harding explained that the role of this business area is a supporting one but also an important one to drive forward efficiency savings, commercial development and devolution. This includes metrics and management in terms of finance and performance. It is the commercial arm to make sure the Business Unit is doing everything it needs to do and that the right assurances are in place.

Environment Services

Mr. Gibson explained that in terms of the elements of risk, there is the waste strategy and the need to get the EfW plant live by from 2016 as a £7-8m reduction has been assumed in the year it goes live and new income the year after. Country Parks are largely self-financing but a model is being looked at which will make them truly self-financing and sustainable over decades in terms of the capital investment they will need. Another aspect of the Business Unit is Development Management. Significant income is received from developers as the County Planning Authority. As the Highway Authority, Bucks County Council plays a pivotal role with developers in the S106 process and making developments happen. Smarter working in terms of a management approach rather than a development control approach needs to take place. The Growth and Strategy team will lead on getting policy context and asks correct. Environmental Services will deal with operational liaison with developers.

Growth and Strategy

Mr. Walford explained that economic development includes liaison with Local Enterprise Partnerships (LEPs) which will be channelled across this area. There a co-ordination role to play across the Business Units in terms of the liaison and negotiation with the LEP. Growth and Strategy projects include infrastructure planning, translating S106 agreements into reality, transport and strategy policies, minerals and waste planning, and supporting and implementing sustainable resource strategies across BCC.

Regeneration and Infrastructure

Mr. Boll explained that this area focuses predominately on the delivery of capital projects. Where Growth and Strategy has identified schemes, Regeneration and Strategy will be tasked with infrastructure and regeneration to deliver the schemes.

The service is comprised of three teams; Highways, Infrastructure and Regeneration. Highways will look predominately at new roads which unlock development as identified in the Strategic Economic Plan. Infrastructure team work includes HS2, EfW and East West Rail. The Regeneration team work comprises of property major projects including new school builds and regeneration schemes such as Waterside North. It is entirely funded by capital so has to be very cost aware and commercially driven. The team is very much focused on project management expertise. They are all Prince 2 trained and are increasing becoming Agile trained. In terms of the question what will members of the public see is different; a key part of the work is a matrix managed approach to share expertise rather than working in silo. Cabinet Members will be kept aware of projects on a case by case basis.

Transport Services

Mr. Freestone explained that in terms of client transport is about enabling efficient, effective economic use of the transport network. The review of client transport and strategic transport is a big change mechanism coming forward during the year. Work is underway to build a model in partnership with colleagues in areas such as children's services. It is about making the best links to existing public transport operations to maximise benefits to the community at large. There is still a lot of work to be done. Adult client transport is part of this work.

During discussions, the following questions were asked.

In terms of the use of agencies to recruit to short term interim posts, agency costs are usually about a third more. There is concern that money is not spent needlessly on agency staff when there is the need for a post to be recruited to permanently. Ms. Harding said that using an agency can cost one third more or the same depending on the way the structure is terms of an internal member of staff and the add on costs. Where there are permanent posts in the structure, we are trying to ensure that the posts are recruited to on a permanent basis. Because of the amount of change, it is sometimes necessary to bring in interim staff to help deliver the service until permanent staff are in place. The other key issue is that in some areas of work, it is not clear whether there is the need or the budget for a permanent member of staff as some of work could be short term or innovative. The resourcing strategy is being discussed with our HR business partner to ensure it is the right approach for the business.

In terms of the new Business Units, how will members of the public see a difference in the way the services are delivered? Mr. Gibson said an example is the Energy from Waste plan which is being built in the north. Members of the public will see the plant being built and will feel their council tax is kept low as the waste is being processed and disposed of at a lower unit cost. There will not be any difference in terms of the way the waste is collected. In real terms the same services will be delivered at a lower unit cost.

Ms. Harding added that the aim is to try and ensure that any areas where there could or should have been improvements are incorporated in the journey. It is about how we internally try to deliver the services and about driving out efficiencies so that hopefully cuts to the public won't be as great as they need to be.

Mr. Gibson explained that the Business Units are commissioned by the County Council though HQ around the services to be delivered at a cost or price the County Council can afford. A huge challenge is to generate new revenue/income/capital and to drive efficiencies and deliver on behalf of the County Council. The business model can be adapted to try to address changes in circumstances.

How many Cabinet Members does the TEE Business Unit report to? Mr. Gibson explained that the TEE business unit reports to four Cabinet Members. Cabinet Members are important stakeholders as when they sit as a Cabinet on behalf of the Council, they determine finance, strategies and policies etc. When they work with the Business Unit, they work as individual Cabinet Members. Each Cabinet Member is 'man marked' according to the specific area i.e. the Director of Regeneration would work with the Cabinet Member for Finance and Resources portfolio. However there will be cross portfolio working.

9 COMMITTEE WORK PROGRAMME

Members of the Committee NOTED the work programme.

A staged approach has been suggested for the Country Parks item. An update will be given at the April meeting, following which Members can decide if there is the need to set up a Working Group to look into this item further.

The topic of Legal Highs has been proposed as a future item for the Work Programme. This would fall under the Crime and Disorder remit of the Environment Select Committee.

The Public Transport Inquiry-progress update is to be moved to the 19 May meeting.

Action: Policy Officer

10 DATE OF THE NEXT MEETING

The next meeting is due to take place on Tuesday 17 March 2015 in Mezzanine 2, County Offices, Aylesbury. There will be a pre-meeting for Committee Members at 9.30am.

Meeting dates for 2015

14 April	8 September
19 May	6 October
23 June	17 November
21 July	

CHAIRMAN



Report to the Environment, Transport and Locality Services Select Committee

Title:	Information Paper on Buckinghamshire County Council's Way forward for Sustainable Drainage
Committee date:	17 th March 2015
Author:	Karen Fisher
Contact officer:	Karen Fisher, 01296 382951, kfisher@buckscc.gov.uk
Report signed off by Cabinet Member:	Lesley Clarke OBE, Planning and Environment
Electoral divisions affected:	All

Purpose of Agenda Item

The paper is for discussion on the latest position for dealing with Sustainable Drainage as part of major development planning applications and discussion and feedback on the options and proposal for the way forward.

Background

Recently there have been several changes to the proposals under the Flood and Water Management Act (2010) Schedule 3 for implementing Sustainable Drainage Systems (SUDS) for the management of surface water run-off. The current intention is that SUDS will be not now be approved by a separate SUDS Approval Body (SAB) but will be the drainage part of a planning application under the existing planning system and decisions will be made by using local planning policies and advice from the Lead Local Flood Authority (LLFA). The County Council is the LLFA for Buckinghamshire. There will be some national standards and guidance issued on SUDS by DEFRA. The suggested arrangements for SUDS are due to be implemented on 6th April 2015.



The current proposal (still being considered after a consultation) is that Lead Local Flood Authorities (LLFA) will be a statutory consultee for the drainage part of the planning application for major developments of 10 properties or more. The Local Planning Authority (LPA) i.e. District Councils, will then consider the comments made on the drainage part of the planning application alongside all other comments when making their decision on these major developments. The Environment Agency will also still be a statutory consultee on those developments at risk from fluvial flood risk.

The LPA will be responsible for any subsequent approval/inspection of the works and any enforcement required. BCC will be expecting to see a maintenance/management plan for the SUDS as part of the planning/drainage application. Developers will be expected to put in place a management company or suitable arrangements for the maintenance/management of the SUDS.

Implications for BCC

It is not yet clear whether the response to the drainage parts of the planning applications will be a statutory requirement but the assumption is being made that this will be the case. Based on this current year's level of applications there are likely to be around 160 major applications (AVDC 70, WDC 30, SBDC 35, CDC 25) per year which BCC as the LLFA will need to respond to. It may be that there will be some income made available from Central Government if this becomes statutory.

As a result of a previous MTP bid there is currently £200,000 base funding to cover staff costs and some level of technical advice. This bid was made on the basis that DEFRA's initial intention was to introduce a SUDS Approval Body (SAB) which would have been administered by the County Council.

Although there will be no SUDs Approval body the funding is still required manage the expected applications under the new regime. The exact level is dependent upon what response level is adopted. The options set out below are the resource requirements for a range of different responses to these proposals and the associated implications and risks

It is also anticipated that BCC could charge developers for pre-application discussion and recover some resource costs through this route. The level of the these costs is being discussed internally and benchmarked against other organisations such as the Environment Agency and other internal services such as Ecology and Highways DM.

Some of the LPAs (WDC, SB, CDC) have suggested that they may wish to ask BCC to look at and comment on the drainage aspects of minor as well as the major planning applications and that they would fund BCC to have a central resource rather than the individual districts covering this. If this is agreed with LPAs then this will be an additional resource to option 2 and would be reflected in the resources suggested under option 3.

AVDC have indicated that they would have the internal resources to comment on minor applications so would not be seeking this resource from BCC.

Options

Option 1- Low level response

Provide standard response notices to the LPAs on management of surface water (e.g. standard maps and standard surface water response)

Implications:

Some resource required but at low level – technician with limited understanding/experience which would be around £40k per year total costs.

Risks:

If this option were chosen the risks would be:

- Key issues on surface water flooding could be missed which would lead to flooding on developments in future years which would be the responsibility of BCC to manage and deal with. The legacy of flooding problems could be high.
- Reputational risk that BCC doesn't deal with or take surface water responsibilities seriously.
- Poor level of service to residents
- No involvement in inspection/enforcement/adoption of SUDS with a risk that they may not be well built and if they fail then BCC would be the authority to address the subsequent problems

Option 2- Risk based approach and adoption of highways SUDS

All drainage applications will be looked at on a risk basis – identifying and responding in more detail to those which have a high risk of impacting on surface water or groundwater flooding. This is likely to be around 80 higher risk applications per year. Responses will be made to other low risk applications with a standard notice with 80 lower risk applications likely. SUDS on highways would be considered and adopted as part of the highways and be part of the S106 agreement. Encourage and take part in pre-application discussions with developer.

Implications:

To assess and respond to higher risk application and being part of S106 agreement negotiations will require a resource of 2*FTE at Range 6 and Range 4 requiring £80k per annum staff costs and £30k per annum costs for consultancy support - total resource requirement £110k. Likely workload would be 80 applications at 3 to 4 days per application plus pre-app discussions and input into S106 agreements (50 days per annum). This is an educated estimate and will depend on number of applications. A third person may be required if application load is greater - additional £40K. Some external consultant input will be required on specialist aspects such as water quality. Some of this resource could be funded through pre-app discussions and S106 agreements on pre agreed charges, but this is yet to be established.

Risks:

If this option was chosen risk would be:

- If there are lots of these low risk applications in one area this could represent a higher combined risk which could be underestimated with this suggested approach
- Danger of not turning around applications within the deadline of 21 days due to lack of resources at peak times – consultant resource could be used to cover peaks in workload
- Borderline risk applications may be missed due to lack of resources.
- Level of applications not known accurately so risk of being under (or over) staffed
- Skilled staff not being available in market for recruitment for salaries offered

Option 3- As option 2 but also:

a) Respond to all major applications

All major applications would be considered (160 per year) irrespective of risk.

b) Respond to minor applications for 3 out of 4 LPAs

All minor applications would be considered from three out of the four LPAs (1000 per year).

c) Consider inspection/enforcement/adoption of SUDS

Options for funding inspection, enforcement and adoption of SUDS (which may be substantial) should be considered if BCC wanted to take on these responsibilities.

Implications:

- a) 3 *FTE officers at R6, R5 and R4 with a resource requirement of £125k plus £30k for consultant support per annum – total £155k.

The benefits would be that the risks of underestimating the combined impacts of major developments would be greatly reduced a greater consistency of approach for all developments.

- b) 4 * FTE officers at R6, 2* R5 and R4 with a resource requirement of £170k plus £30k for consultant support per annum – total £200k. Negotiations would be undertaken with the 3 districts to contribute to the additional FTE R5 post.

The risks of surface water and groundwater flooding from multiple minor developments would be better addressed, mitigated and reduced giving better long term management of flood risk and fewer issues in the future.

- c) To identify and the implement inspection/enforcement and adoption regime the resource required would need to be determined but this could be very large and could require inspection/enforcement and maintenance teams with no guaranteed funding. A business case would need to be developed and established for this option. The benefits of this approach would be that the control of the process of implementing SUDS would be with BCC and this would improve the management of flood risk and reduce the risk of longer

term issues which are likely to arise from poor inspection/enforcement and maintenance/management of SUDS.

Risks:

If this option was chosen the risks would be:

- Level of applications not known accurately so risk of being under or over staffed
- If application levels are higher than anticipated, 3 or 4 FTE staff may not be sufficient and existing base funding would not cover resource required.
- High unknown costs of taking on an inspection/enforcement/maintenance regime would require high set up costs which would be outside the 200k base funding.
- Skilled staff not being available in market for recruitment for salaries offered.

Resource table for options

Options	Staff resource	Consultancy resource	Total resource
1	£40k	10k	50k
2	£80 to 120k	£30k	£110 to 150k
3a	£125k	£30k	£155k
3b	£170k	£30k	£200k
3c	Greater than £200k – further work needed to prepare costs and business case		

Preferred Option

The recommendation from the Cabinet member, Lesley Clarke, and Strategic Flood Risk Management Team is to go for Option 2 in the short term because this would give good coverage of the estimated level of major applications with 2 * FTE. If major development applications levels were higher than anticipated then suggestion would be to move to option 3a and employ a further 1 FTE. In the medium to longer term, in the next year 2015/16, the Strategic Flood Risk Management team will continue to explore option 3b, responding to major and minor applications, with the Districts and negotiate financial contributions towards employing an additional FTE to support this option.

Option 2 would be the preferred option in the short term with funding through a combination of:

- Base funding from BCC supplemented by;
 - Central Govt. funding for statutory consultees if available after consultation;
 - Recovery of some monies through pre-app discussions

Initially employing 1* FTE Range 6 SUDS officer and 1* FTE Range 4 technician. The resource requirement would then be reviewed after 6 months to assess whether further resource would be required up to an additional 2*FTE officers at Range 5.

Alongside suggesting options 2 and 3a/b it is proposed that there are possibilities for developing an inspection/enforcement/adoption of SUDS regime which is set out in Option 3c and a business case would be developed within the 1st year of the SUDs applications process going live.

Actions and Recommendations

- In anticipation of new applications coming in from 1st April job summaries have been prepared for R6 and R4 posts and will go through the job evaluation and vacancy approval process over the next few weeks with the posts advertised in April 2015.
- Confirm interim arrangements before permanent staff can be appointed. Initial discussions have been held with consultants Jacobs to provide support from mid-April for 3 months until FTE staff can be employed. This interim arrangement will be up to 3 days per week depending on application demand with 1 day a week being at BCC offices. Funding for this arrangement is being carried forward from funding provided by DEFRA in 14/15 for setting up SUDS.
- Disseminate to members, internal staff (directors, business managers, team leaders and relevant staff within TEE), Flood Management Strategic and Technical Groups and Districts the current position and decision from DEFRA on BCC being a statutory consultee on drainage part of planning applications
- Continue to work with LPAs on submission and drainage application processes including: introduction of checklist; establishing conditions; enforcement; pre-applications; and appeals.
- Continue discussions and negotiations with Districts over considering and responding to minor development drainage applications
- Gather information on charging for pre-application discussions; make a proposal and get approval for charging; set out the process; and disseminate to LPAs and developers.
- Monitor level of applications and review applications and level of resource after 6 months
- Begin investigation of the options for inspection/enforcement/adoption of SUDs and begin to prepare a business case for this.



Buckinghamshire County Council Select Committee

Environment, Transport and Locality Services

Report to the Environment, Transport and Locality Services Select Committee

Title:	Safer Bucks Plan
Committee date:	17 th March 2015
Author:	Cath Marriott
Contact officer:	Cath Marriott
Report signed off by Cabinet Member:	Martin Phillips
Electoral divisions affected:	All

Purpose of Agenda Item

This is a report to provide the Committee with an update on the progress of developing the Safer Bucks Plan – crime & disorder priorities for the County Safer Communities team, 2015/16.

Background

There is a statutory duty in two-tier area to produce a *Community Safety Agreement*. This should identify what our priorities are and how we will work (with our partners) to address them. In Bucks, we also include reference to local, district priorities as many will complement each other.

This document must be *evidence based*. We look at a minimum of one year of crime and disorder data and information and look at trends, emerging areas, changing nature of crime etc. This evidence base is called the *Partnership Strategic Assessment* and is carefully written over approx. 3 months, culminating in a detailed analysis document looking at victims, offenders and locations of crime.



On 3rd Dec, a paper was brought to this committee with proposals for 7 new county level priorities. The Committee were largely supportive of the proposals and requested some amendments be made to the priorities, and that the Safer Communities Team obtain feedback from Buckinghamshire's residents.

Following initial feedback from a variety of stakeholders:

- The 7 priorities were narrowed down to 5
- The 5 remaining priorities were re-worded to be more explicit about what was within the scope of the partnership and to ensure it was as jargon free as possible before being placed in public view
- A short online survey was developed to obtain feedback from residents and a number of other key groups (e.g. the voluntary sector)

Survey respondents

As at 4th March, over 480 responses have been received.

Almost half said they were between 51-70 years old with a further quarter saying they were over 70 and the final quarter being between 30 and 50 years old. Less than 3% of responses came from the under 30s.

Most people gave us their postcode so we could see which locations were responding. A surprising majority, over 85%, gave their postcodes as being within Chiltern & South Bucks.

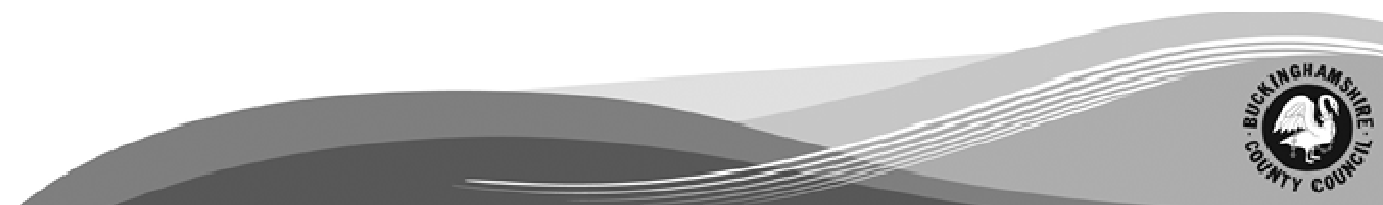
Survey results

In terms of which of the 5 priorities were “most important” to respondents, **protecting children and young adults from risk and harm** came out on top but there wasn't a significant gap between this priority and the next two important ones which were protecting vulnerable adults and tackling stealing and re-offending. Tackling substance misuse and dealing with hidden crimes scored the lowest. However, none scored so low as to count them as unworthy of attention.

Just over a fifth of people chose to provide free text comments and these mentioned (in order of quantity):

- Increased / better policing / visibility
- Traffic related issues (e.g. parking, speeding, road safety)
- Anti-social behaviour (including littering, nuisance behaviour etc.)
- Fraud & scams, especially against older people

These will be fed back to the relevant organisations / departments and the fourth issue is already included in our priority areas.



Report – Safer Bucks Plan in draft

This work has enabled us to draft the Safer Bucks Plan 2015-16, which is attached to this report.

Feedback and views are welcomed from the Committee to assist in the development of the final Safer bucks Plan which will go to the Safer & Stronger Bucks Partnership Board for approval and Cabinet for endorsement.



Safer Bucks Plan

(The Buckinghamshire Community Safety Agreement)

Draft

2015 - 16

1 Our aims

In Buckinghamshire, we aim to continue to see crime reduce. We also aim to support those who are most vulnerable to crime and those who are most fearful of crime and enable them to feel safer. People can be vulnerable for a number of reasons - including who they are, where they live, the condition or environment in which they live. People can also be vulnerable at different times of the day or year for example night time or winter when access to services is harder for some. The Community Safety Partnership across Bucks aims to work with other services to support individuals when they need it.

Lastly, we aim to see improved locations that help communities and individuals to be safe and feel safe. In order to do that, we will continue to work with our partner agencies, both locally and across the county. We are committed to ensuring that our decision making is based on sound evidence and reflects the feedback from our communities. Where it is sensible, we will join things up across the county to achieve as much as possible for a lower cost.

2 The reason for our work

Community Safety is an area of concern for all communities and is consistently highlighted as a high priority by our residents. The impact of crime and disorder on the quality of life of individuals and whole communities means that it affects everyone who lives, works and is a visitor in Buckinghamshire.

It is widely recognised that tackling community safety issues cannot be achieved solely by the police. It requires the work of a number of organisations, in partnership, along with the community to raise the issues and identify solutions to those issues; and then to work together to put those solutions into action.

This need for partners to work together was made statutory in the Crime and Disorder Act 1998 and brings together a number of organisations to form Community Safety Partnerships. In Buckinghamshire these are:

- Thames Valley Police
- County and District Councils
- Bucks Fire and Rescue Service
- National Probation Service and the Community Rehabilitation Company
- Clinical Commissioning Groups

3 The purpose of this document

Part of our duty within the Crime & Disorder Act is to create a "Community Safety Agreement" every year. This document needs to identify:

- how the agencies within this partnership can work together to deal with the most important issues in the county. These issues are based on analysis of last year's crime and disorder data and on feedback from the community;
- the issues that will be fed into the work of the partnership across the county and set out how the partners will cooperate to deliver the priorities.

Some crimes can be tackled more effectively through joint working between a variety of agencies. In some cases, there may be a few agencies that do similar work and can benefit from working together more closely to share experience and resource. This strengthens their ability to achieve their outcomes.

4 How we set our priorities

Buckinghamshire benefits from a partnership analyst and close working with the police to prepare an annual partnership 'Strategic Assessment' which contains analysis of the levels and patterns of crime and disorder and substance misuse for a year. The latest Strategic Assessment mostly looked at the data from 1st April 2013 to 31st March 2014. For some areas of analysis a larger amount of data was used (up to 5 years) – this was where long term trends were needed to best understand the nature of crime. This work helps to provide the information needed to set our priorities.

4.1 The evidence base (Strategic Assessment)

Review of Partnership Performance over 2013/14

(compared to 2012/13)

- Total crime decreased in Bucks by 5%
- 11% of all reported crime took place in our town centres: Aylesbury (5%) and High Wycombe (6%)
- Violence was down in Bucks (-2%) except in Aylesbury Vale (+8%)
- Shoplifting increased (+11%) despite a drop in total acquisitive crime by 6%
- 50% of town centre crime was stealing (esp. shoplifting)
- Police recorded anti-social behaviour dropped by 20%
- Sexual offences increased by 29%

Victimisation

- 20% of all crime victims were between 40-49 years and this was primarily property related crime, such as burglary and vehicle crime
- Younger people were more likely to be victims of a crime against a person (such as violence 18-26, robbery 15-21 and sexual offences 12-15)
- 18-26 year olds made up 41% of victims of town centre violence
- People over 70 were at greater risk of fraudulent offences, such as scams and bogus callers & traders
- Tools (hardware or garden) and jewellery were the top items that stolen. Tools from vehicles and sheds/garages etc. and jewellery from people (robbery)

Offending

- Looking at population vs offending on all crime in general, 3 times more 18-26 year olds were offending than would be proportional for their population
- 18-26 year olds made up 41% of offenders of town centre violence
- Looking at sexual offences, 21% of the detected incidents were committed by those 17 and under and a further 23% by those between 18-26 years of age
- Repeat offending in adults accounted for 68% of all detected crime and 94 offenders (1.6%) committed more than 10 offences in 12 months studied
- The misuse of drugs remains one of the most significant known contributory factors to volume crime and re-offending

- The nature of drug misuse is changing rapidly and is related to changes in offending patterns, most notable mephedrone (illegal) and new psychoactive substances (legal highs).

Each of the four districts in Buckinghamshire also use the Strategic Assessment to help identify priorities for their work. They are required under the Crime and Disorder Act to produce a 3 Year Partnership Plan for each local Community Safety Partnership (CSP) which is to be refreshed annually. The requirement for the annual Community Safety Agreement between the County Council and the partners is delivered as a countywide plan which should complement but not duplicate the work carried out at local levels. It should also complement the Police & Crime Plan.

We consider a range of information when setting our priorities including:

- ⇒ **Volume of crime** – the actual numbers of reported incidents
- ⇒ **Predicted direction of travel** – whether an issue is known to be getting worse and would continue to do so without intervention
- ⇒ **Impact on the community** – some people are repeat victims of a crime, and some crimes cause more harm than others
- ⇒ **Performance** – what has and has not been achieved in the last year
- ⇒ **Community concern** – some issues are raised more frequently than others by those who live in the county and these issues are seen as important to our communities

4.2 The Police & Crime Plan (2013-2017)

The Thames Valley police area covers 13 policing areas, of which 3 are within Buckinghamshire. Thus the Police & Crime Plan priorities are at a much high level than those that are identified for the county or district areas. They are also not all linked to partnership working as some are specifically for the police as an organisation.

The Police & Crime Priorities are:

- Cut crimes that are of most concern to the public and reduce reoffending
- Protecting vulnerable people
- Work with partner agencies to put victims and witnesses at the heart of the Criminal Justice System
- Ensure police and partners are visible, act with integrity and foster the trust and confidence of communities
- Communicate with the public to learn of their concerns, help to prevent crime and reduce their fear of crime
- Protect the public from serious organised crime, terrorism and internet based crime

5 The county level priorities

- 5.1 Protecting children and young adults:** Improving our understanding of the things that increase the risk of young people becoming victims or offenders and using that information to tackle things like Child Sexual Exploitation, Violence, Domestic Abuse, Gangs and exploitation into terrorism.
- 5.2 Protecting adults who are vulnerable due to who they are or where they live:** Identifying ways to protect older people (e.g. from doorstep crime, online/telephone /face-to-face fraud); adults who are targeted for reasons such as race, disability (e.g. into terrorism); and any exploitation/vulnerability connected with rural isolation or other location factors.
- 5.3 Protecting children and young adults:** Improving our understanding of the things that increase the risk of young people becoming victims or offenders and using that information to tackle things like Child Sexual Exploitation, Violence, Domestic Abuse, Gangs and exploitation into terrorism.
- 5.4 Substance misuse:** Dealing with the increase in dangerous substance misuse and behaviour such as mixing substances, sharing needles, and the rapidly changing nature of legal highs and other drugs. Recognising that drug and alcohol abuse is often a driver of crime.
- 5.5 Dealing with hidden crime:** Improving the information and knowledge we have to better tackle crimes that are under reported (e.g. Hate Crime, Human Trafficking), and use this to help earlier identification, support and prevention.

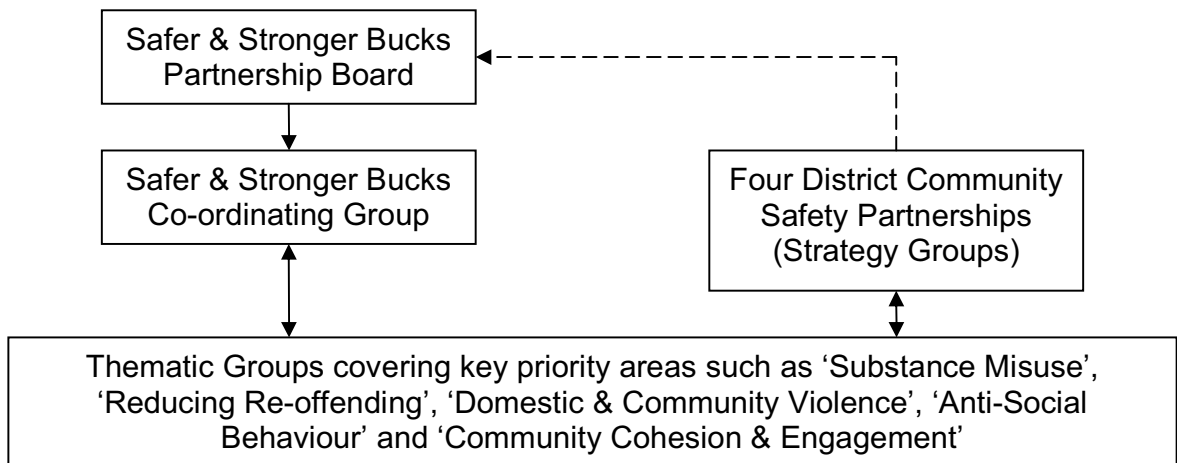
6 The local priorities (District based)

Community Safety work happens at a number of levels and, the Safer Bucks Plan is a county level plan. However, in line with legislation, each of the local district-based Community Safety Partnerships has developed a Partnership Plan. Having these two levels of plans is important as there are often issues that are of more concern in one area than in any other and these are more appropriately addressed at that local level. Equally, there are local issues which provide opportunities for activity at a county level, such as large awareness raising campaigns, rather than each local area doing something different. For your information the district priorities are listed in [appendix 1](#).

7 Who is involved in developing a Safer & Stronger Buckinghamshire

7.1 Partnership Structure

Buckinghamshire benefits from a clear partnership structure with long standing governance arrangements that compliment the two-tier (County and District) authority environment.



7.2 Partnership working

The Community Safety Partnership contains a number of statutory partners, as listed at the start of this document, and there is a commitment between them all to continue to work together to achieve better outcomes for the community.

At a county level, there are roles that seek to ensure that there is a co-ordinated and complete response to the issues across the county where that is appropriate. There is also responsibility to deal with the issues that have been identified across the county with the statutory partners and also to provide support and add value to the resource and experience of partners in local district areas.

Partnership working developed in a new direction in response to the Police and Crime Act, in November 2011, including the election of a Police and Crime Commissioner. The Safer and Stronger Bucks Partnership Board and the Community Safety Partnerships in Bucks continue to work together with colleagues from across Thames Valley to ensure that the Community Safety Partnership priorities are understood and help to shape the future Police and Crime Plan which the Police and Crime Commissioner will produce.

8 How we will contribute towards a Safer & Stronger Buckinghamshire

8.1 Supporting those who are most vulnerable

While crime and disorder affects a broad range of people, it is those who are least able to help themselves that often are most affected by being a victim of crime and need the most support. There are individuals or sometimes groups in our communities who are particularly at risk even within areas that generally have lower crime levels or less fear. It is often harder to identify these people who need more help but the impact on crime or the fear of crime on them can have a significant negative impact on their quality of life.

People can be vulnerable due to their physical characteristics such as disabilities, age and health issues. Others can be disadvantaged due to their location whether that be those in rural areas having poorer access to services or those in poorer areas having less opportunities to make use of existing and basic services such as education and

health services. Some people are victims because of their own characteristics such as in cases of hate crime and harassment.

In many instances there will be people who can be put in contact with vulnerable individuals/group that can help them to improve their quality of life. Some may need specialist help and others just need better information. In times of reduced funding, there is a commitment from the partnership that those who need the most help should be the key focus for some of our resources and is the basis for being a countywide priority.

8.2 Effective information sharing and data analysis

The ability to achieve outcomes and see improvements in our communities depends, in part, on being able to check that the work to tackle crime and disorder is having the effect we expect. Equally, we need to know where our limited resources need to be used to make the most significant difference.

To do these things, we rely on data and information that is useful, accurate and up to date. The information we need comes from a number of different places from police crime data to survey results to single pieces of information that are given to us by our own residents, through reporting.

We will use data and intelligence (E.g ACORN data, Vulnerable Localities Index) to identify our most vulnerable populations and work with them to reduce their fear of crime. We will provide information in the most appropriate format for individuals. We will use our analysis to identify vulnerable properties and locations and promote target hardening.

The need to do the right thing and prove that the work is making a difference has long been a core function of the partnership. The inclusion of this as a key focus for the county demonstrates that getting data and information right is one of the best ways to help achieve the outcomes of all of the other priorities for the county and locally within districts. This will help us to:

Target our resources effectively: For example, better understand crimes against our residents (e.g. burglary, violence) vs. crimes against our community locations (e.g. shoplifting, bilking, business crime) so we can target prevention and re-assurance messages better, more relevantly and direct resources effectively.

Be evidence led and nimble: Stay ahead of emerging concerns, changes in crime and other factors that impact the safety and security of Buckinghamshire residents. Ensure enough time is spent understanding the issues so that time and resource is proportional.

9 How we will measure progress

The partnership, both at a local and county level, meets regularly to make sure those actions are owned and are being progressed. Any barriers are raised and dealt with through appropriate escalation routes. The necessary reporting structures are already in place (see section 7.1).

Where there are additional activities which either cut across more than one group or sit separately, these will be addressed in partnership and will be monitored by the Safer & Stronger Bucks Partnership Board.

10 How the partnership fund work against these priorities

The funding that is provided to Community Safety Partnerships has reduced year on year. Buckinghamshire has made a great deal of effort to retain the most critical or valuable services that are provided across the county. The spend plan for the Community Safety Fund (PCC grant) for 2015/16 is as follows:

Community Safety Fund Plan	2015/16
Drugs Interventions Programme	£85,910
Substance Misuse Community Links Project	£22,000
Youth Offending Prevention workers	£86,141
The Youth Offending Service	£121,466
Independent Domestic Violence Advocates (IDVA)	£85,000
Partnership Crime Analysis Capacity	£20,000
Domestic Violence Perpetrator Programme	£30,000
Retained funding to respond to in-year needs	£49,525
Total Plan	£500,042

In addition to this, Buckinghamshire County Council has further invested in work to tackle crime and disorder in the county. Their investment in 2015/16 is as follows:

Police Community Support Officers	£161,000
Additional Independent Domestic Violence Advocates (IDVAs)	£195,000
Domestic Violence Projects	£106,000
Reducing Re-offending	£50,000

Appendix One

District Community Safety Partnership Priorities (need updating from last year)

Aylesbury Vale	<ol style="list-style-type: none"> 1. Safe and secure town centres 2. Dealing with crimes that are significant to victims (burglary, metal theft, ASB, DV) 3. Reducing re-offending
Chiltern	<ol style="list-style-type: none"> 1. Reduce serious acquisitive crime and violent behaviour in our communities 2. Reduce anti-social behaviour in our communities 3. Community Integration / Cohesion and Prevent 4. Reduce the fear of crime and perception of ASB by effective communication
South Bucks	<ol style="list-style-type: none"> 1. Reduce burglary 2. Reduce the impact of anti-social behaviour in our community 3. Reduce vehicle crime 4. Protect vulnerable individuals and communities 5. Reduce the harm caused by drug and alcohol misuse
Wycombe	<ol style="list-style-type: none"> 1. Tackling anti-social behaviour (including gangs) 2. Tackling property related crime (particularly burglary, car crime and theft of metal) 3. Tackling domestic abuse and sexual violence 4. Reducing night time related assaults, disorder and personal robbery



Buckinghamshire County Council Select Committee

Environment, Transport and Locality Services Select Committee

Report to the Environment, Transport and Locality Services Select Committee

Title:	First Consultation for the Replacement Minerals and Waste Local Plan – Status update for Information
Committee date:	17 th March 2014
Author:	Lester Hannington
Contact officer:	Lester Hannington

Purpose of Agenda Item

To provide the Committee with a brief status update on the current consultation for the Replacement of Minerals and Waste Local Plan.

A first consultation as part of the preparation of the Replacement Minerals and Waste Local Plan, began on 19th February, and runs until 5pm on 2nd April 2015. This consultation is about the scope of the new Plan, and includes a 'Call for Sites' by which landowners and developers can suggest areas of land for possible allocation in the later stages of the Plan. All Parish, Town, and District Councils within Buckinghamshire are being consulted, as well as many Government bodies, agencies, businesses, and residents who have previously expressed an interest to be involved in similar consultations. The consultation is primarily over the internet by using the following link:

<http://buckscc.objective.co.uk/portal/mw/lp/mwlp>

The supply of minerals and provision of waste management facilities are important planning issues, and enabling public involvement in the development of the new Plan is essential. Waste needs to be subject to 'recovery' processes to obtain materials and energy; while at the same time to build and maintain our urban environment requires thousands of tonnes of aggregate minerals. When the new Plan is adopted then it will sit alongside the Minerals and Waste Core Strategy, and assist the Council in its role as Minerals and Waste Planning Authority. Protecting our environment while supplying the minerals and waste facilities that society needs, are the challenges of the future, and this new Plan will greatly assist the Council in that regard.



The consultation is primarily taking place over the internet, and the consultation document can be accessed by using the following link:

<http://buckscc.objective.co.uk/portal/mw/lp/mwlp>

There are also a number of Background Papers available on the portal to read, which provide further information concerning issues discussed within the consultation document. If anyone has questions about this consultation, then please either email: mineralswastepolicy@buckscc.gov.uk or telephone 01296 383037/383142/382090.

Lester Hannington BSc (Hons) PGDURP MRTPI DipEIA
Lead Officer for minerals and waste policy
Place Services
Buckinghamshire County Council
Telephone 01296 383037
E-mail lhannington@buckscc.gov.uk



Date	Topic	Description and purpose	Contact Officer	Attendees
Environment, Transport & Locality Services Select Committee				
17 Mar 2015	Community Safety Partnership Plan	Overview: For Members to consider the draft Community Safety Partnership Plan.	Cath Marriott, Community Safety Manager	Martin Phillips, Cabinet Member for Community Engagement
17 Mar 2015	Sustainable Drainage Systems (SUDS) policy.	Overview Item: Members will examine the Council's new role and responsibility in relation to water management duties for new developments and how it will work with Districts to carry out those duties.	Karen Fisher, Strategic Flood Management Officer	Lesley Clarke OBE, Cabinet Member for Environment; Martin Dickman, Director of Environment
14 Apr 2015	Country Parks: A better delivery model for Bucks	Inquiry Evidence: For members to consider the current arrangements for the management of the County's Country Parks, and understand the Business Units plans to review the challenges of the current arrangements and opportunities for considering different delivery models.	Martin Dickman, Senior Manager, PLACE Service	Lesley Clarke OBE, Cabinet Member for Environment; Andrew Fowler, Head of Country Parks; Tim Williams - Service Lead Officer
14 Apr 2015	Legal Highs: Prevalence and Impacts in Bucks	Inquiry evidence - for Members to receive an overview of the issues related to legal highs, the prevalence in Bucks, the financial and social implications of legal high use and the activity and services commissioned by the Council and partners. Members will consider whether or not there is scope to do more detailed inquiry work on the topic.	Huseyin Djemil, DAAT Commissioner	Lee Scrafton, DAAT Commissioner and Co-ordinator; Martin Phillips, Cabinet Member for Community Engagement

Date	Topic	Description and purpose	Contact Officer	Attendees
19 May 2015	Archaeological & Historical Environments Statutory Duties	Inquiry evidence; for Members to examine the Council's statutory duties as record keeper, its ability to carry out its duties and charging opportunities to generate income and deliver high quality advice	Kelly Sutherland, Committee Adviser	
23 Jun 2015	Public Transport Inquiry - progress update	For Members to receive 6 month update to monitor progress towards the Committee Inquiry recommendations.	Mike Freestone, Director of Transport	Ruth Vigor-Hedderly, Cabinet Member for Transportation
23 Jun 2015	TfB Update	For Members to receive an update on the new client staffing structures following the recruitment process and on the customer focus improvements.	Mike Freestone, Director of Transport	Gill Harding, Director Strategic Business Planning and Commercial Development; Ruth Vigor-Hedderly, Cabinet Member for Transportation
21 Jul 2015	Flooding in Bucks	INQUIRY EVIDENCE: For Members to consider the impact of flooding in the county, the Council and partnership response and lessons learnt.	Karen Fisher, Strategic Flood Management Officer	Lesley Clarke OBE, Cabinet Member for Environment.

Date	Topic	Description and purpose	Contact Officer	Attendees
17 Nov 2015	Public Transport Inquiry update	Recommendation Monitoring: for Members to scrutinise progress against the Committee's recommendations, one year after Cabinet agreement	Kelly Sutherland, Committee Adviser	Ruth Vigor-Hedderly, Cabinet Member for Transportation; Neil Gibson, Managing Director of TEE Business Unit; Gill Harding, Director Strategic Business Planning and Commercial Development

